Recreational Therapy Department
Summer Extension Programs

Congregation Ohev Shalom donated funds for the families and children in the CAADC Recreational Therapy Department Summer Extension programs. Because of Ohev Shalom’s generous donation, the CAADC Summer Extension Camp was able to purchase swim wear and tennis uniforms for the shelter children enrolled in the camp. On behalf of CAADC and the homeless families we serve, thank you to Congregation Ohev Shalom for your ongoing dedication and support!

Community Action NEWS
Volume 38, Issue 3
Summer 2017

Graduation for Pharmacy Technician Youth Training Program

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CAADC was able to establish a partnership with Walgreens that was crucial to the success of the program this year. Walgreens provided externships for the participants which was a valuable learning experience. The Walgreens Aston Store Manager, Zach Tallarida, commented that “everyone was engaged and optimistic about the program.” Walgreens hired two participants, CVS hired one, Fair Acres hired one and six are in the application process with Walgreens and other local pharmacies. The graduation, which was sponsored by Walgreens, occurred on July 21 at the Phoenix Ballroom in Upper Chichester. Attendees included Myron Stewart, District Manager at Walgreens; Valerie Tenaglia, Instructor at Delaware County Community College and Pharmacist at CVS; and Joan Chicklo from the Delaware County Office of Workforce Development. The event was coordinated by Gail King, CAADC Program Manager, and included a buffet lunch. It was a great event and a wonderful experience for the graduating youth.

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Utilizing Client Feedback to Improve Our Services

Two ongoing initiatives are underway in an effort to evaluate and improve the services CAADC, Inc. provides. First, Consumer Satisfaction Surveys are being distributed to clients across all programs and analyzed quarterly to determine areas in which we excel and areas in need of improvement. Among the highest rated programs last quarter were: Rapid Rehousing, the Donations Warehouse, the Pharmacy Technician Program, and The Supplemental Nutrition Assistance Program. Areas in which we excel, according to our clients are: providing professional, flexible services, and respect for consumer privacy, and making clients feel welcome at the first point of contact. Two items identified as areas of improvement which CAADC will continue to work on are: 1) sharing information about all programs that we provide and, 2) informing clients of the appeal process. Secondly, focus groups will be conducted quarterly in order to solicit valuable feedback from the individuals and families we serve. Feedback from focus groups will help us ensure quality services which are delivered in a manner sensitive to our clients’ needs and which result in the success of those we serve.

The UPS Foundation Supports Wesley House Shelter

Community Action Agency of Delaware County, Inc. (CAADC) received a grant of $5,000 from The UPS Foundation to purchase new computers at the Wesley House Shelter. The grant was recommended by UPS employees that had completed a volunteer project at the homeless shelter.

The Wesley House Shelter serves homeless families and single women from Delaware County. The grant will be utilized for purchasing new computers for the shelter’s computer room. The computers will support children with completing their homework and allow adults to conduct job and housing searches. In addition, the computer room is used for CAADC’s Volunteer Income Tax Assistance (VITA) program which provides free tax assistance to eligible residents.

Edward T. Coleman, CAADC CEO, stated “We truly appreciate the support of UPS. This shows how much they care about our community.”

The UPS Foundation drives global corporate citizenship and philanthropic programs for UPS. Established in 1951 and based in Atlanta, Georgia, The UPS Foundation identifies specific areas where its backing clearly impacts social issues. In support of this strategic approach, The UPS Foundation has identified the following focus areas for giving: volunteerism, diversity, community safety and the environment.

Graduation for Pharmacy Technician Youth

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The Pharmacy Technician Training Program is funded under the Workforce Innovation and Opportunity Act through the Delaware County Office of Workforce Development. We are now accepting applications for the next round of PTP. Youth between the ages of 17 and 24, who are not currently enrolled in secondary or post-secondary school and have an identified barrier (such as pregnant or parenting, criminal background, homelessness or a disability) are eligible for this project. If the youth does not have an identified barrier, they must meet income eligibility guidelines. Please contact Gail King at (610) 874-8451 if you are interested or know someone that may be an ideal candidate.

CAADC received an award from the the United Way of Greater Philadelphia and Southern New Jersey at their Delaware County Community Awards Celebration. CAADC received the Spirit of Giving Award which recognizes a local non-profit that runs a successful campaign promoting the Impact Fund.

Now Accepting Applications for Lead Paint Hazard Control Program

Community Action Agency of Delaware County is now accepting applications for the Lead-Based Paint Hazard Control Program. In this program, qualifying families who have a child age 5 or under may qualify for new windows and other repairs to help remediate lead paint hazards. Once an application is received, CAADC staff meet with the applicant to explain the program in detail and discuss the hazard of lead-based paint in the home. Next, a lead audit is performed by a licensed firm. A report is prepared showing where lead paint exists in the home. CAADC then prepares a Scope of Work detailing the steps that will be taken to remove or reduce the lead to acceptable levels. This may include replacing doors and windows, installing new drywall, replacing trim and moldings, etc. When the renovations are complete, another lead audit is performed to be sure that all lead has been removed or reduced to acceptable levels. A copy of the final report, along with educational materials relating to lead hazards, is then given to the family. To qualify, applicants must:

1. Meet certain income guidelines
2. Have a child age 5 or under at the time of application
3. Be a homeowner (renters are not eligible at this time), and
4. Be a resident of Delaware County (not all communities are eligible).

For more information or to receive an application, email Debbie Brodman at DBrodman@caadc.org. This program is funded by the Delaware County Office of Housing and Community Development and Lawrence County Community Action Partnership.

Recent Development Activity

CAADC has been fortunate to receive the following private contributions from the community during the last quarter. The First Presbyterian Church of Springfield supported the Agency’s homeless shelters with a donation of $521. St. Thomas of Villanova donated $1,000 to support the Life Center of Eastern Delaware County. The following all donated $500 to support our services including the Life Center and the Wesley House – Bethany Baptist Church, Christ Church in Ridley Park, and the Armenian Martyrs’ Congregational Church. The Life Center received a donation of $1,000 from Overbrook Presbyterian Church. Maple Presbyterian Church donated $500 to support our efforts to help clients reach self-sufficiency. The UPS Foundation provided a grant of $5,000 for computers at the Wesley House Shelter. Please remember CAADC throughout the year during your United Way Campaign. CAADC can be supported by designating Agency Code 006194 on United Way of Greater Philadelphia and Southern New Jersey forms.