

Annual Report 2023

CAADC *Since 1979*

Community Action Agency of Delaware County, Inc.

First shot hits mark in poverty war

By **JOSEPH R. ZELNIK**
Of The Bulletin Staff

Don't call Edward T. Coleman; he'll call you. That's because it's not easy to reach him. One month into his job as executive director of the Delaware County Community Action Agency (CAA), Coleman occupies temporary quarters at the rear of the county's voter registration office in the Curran Building, in Media.

A call to the county that it has not heard of him, nor his agency.

There is a phone on Coleman's desk, it also rings on a desk in Child Care, across the street. One never knows which is being called. That will be taken care of soon, he said.

But less-than-ideal working conditions haven't kept the 27-year-old Scranton area native from achieving federal approval of his first project, one he wrote on his first day on the job April 21.

The Community Services Administration has approved \$5,372 to provide one or two weeks of summer day camp for about 150 low-income children. Three local communities to be selected for registration centers will contribute \$1,250 in in-kind services.

MAY 1980

NOW

**Leading Provider of Social Service +
Economic Development Initiatives**



MESSAGE FROM THE PRESIDENT AND CHIEF EXECUTIVE OFFICER

As we reflect on our accomplishments and challenges of 2023, we also are looking back at the last 44 years and how Community Action Agency of Delaware County, Inc. (CAADC) has evolved. CAADC began in 1979 with just a small planning grant but is now a leading provider of social services in Delaware County. In addition, CAADC also contributes to Delaware County with community and economic development initiatives. We will continue to assess community needs and determine what role CAADC should have in addressing those needs as we move forward.

We would like to acknowledge our dedicated and hard working staff and Board of Directors and are very proud of the achievements detailed in this report. We also sincerely appreciate Delaware County Council and the various County Departments as well as local municipalities, our State and Federal funders and other private sectors partners that support our mission. We encourage new partners to join us in supporting the residents of Delaware County.

We are prepared to face the challenges the next year will bring and will stay committed to our mission to assist County residents with their goal of reaching self-sufficiency.

- John P. DiEnna, Jr., President Board of Directors
- Edward T. Coleman, Chief Executive Officer

Board of Directors - 2023

President - John P. Dienna, Jr.	Vice President - Mark Schreiber	Secretary/Treasurer - Paul Durkin
Shira Alberts	Kathleen G. Dawson	Ralph Cicalese
Edward Hastings	Mayor Barbarann Keffer	Mayor Thaddeus Kirkland
Karen Kozachyn	Councilwoman Christine Reuther	Diane Simon Nolan Woodland



Affiliated Boards and Advisory Committees

Audit and Risk Management

Mark Schreiber - Chairman
Ralph Cicalese
Phil Travaglini

Affordable Housing Board

Edward T. Coleman - President
Kathleen G. Dawson
William J. Tyson

Shelter Board

Edward T. Coleman - President
Kathleen G. Dawson
William J. Tyson

Activities and Services

Community Action Agency of Delaware County, Inc. provides a variety of services and programs along the Continuum of Care leading to self-sufficiency. In addition, CAADC engages in community and economic development initiatives throughout the County. All of these activities are part of our overall mission to support and strengthen Delaware County and its residents.

CAADC provided over 60,000 units of service last year!!!

MISSION STATEMENT

The Mission of the Community Action Agency of Delaware County, Inc. and its affiliate corporations and partnerships is to assist residents to move toward economic self-sufficiency and to strengthen the community through innovative approaches to programs including: housing, workforce development, energy conservation, social services and community and economic development.

Community Action Agency of Delaware County, Inc. strives to prudently but creatively utilize all available resources and to develop community collaborations to reach our goals.

H O U S I N G

Housing services help families to transition out of shelter, to avoid homelessness, to stabilize their situations and to make their homes healthier.

Households Served Last Year: 858

- Transitional/Rapid Re-Housing
 - Rental Assistance
 - Permanent Rentals
 - Housing Locator
- Supportive Services for Veteran Families
 - Finally Home (Opioid Use Disorder)
 - Safe and Healthy Homes (Lead-Paint)

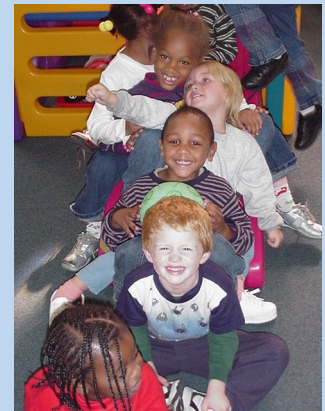


S O C I A L S E R V I C E S

Social Services provide necessary support services to families including child development, economic supports and linking them to vital programs.

Services Provided Last Year: 40,874

- Coordinated Entry
- After School/Recreational Therapy Program
- SNAP/Food Stamp Participation Program
 - Transportation Assistance
 - Volunteer Income Tax Assistance
- Community Based Care Management
 - Information and Referral



Activities and Services

EMERGENCY SERVICES

CAADC is a leading provider of homeless services in Delaware County including three homeless shelters. CAADC also provides emergency utility services and food assistance.

Services Provided Last Year: 15,329

- Emergency Shelter Programs
 - Fuel Assistance
 - Utility Assistance
- Life Center Feeding Program
 - Food Assistance



Shelters include the Wesley House, Family Management Center and the Life Center of Eastern Delaware County.

ENERGY CONSERVATION

Energy Conservation initiatives include Weatherization services (in 5 Counties), Crisis heating assistance and partnerships with local utility companies.

Households Served Last Year: 692

- Home Weatherization Services
- Crisis Heating Assistance Program
- Helping Hand Program (AQUA + DELCORA)



WORKFORCE DEVELOPMENT

Community Action Agency assists residents with gaining the skills for employment as well as with securing jobs through a Welfare-to-Work initiative and a youth training program.

Clients Assisted Last Year: 192

- Work Ready Program
- Allied Health Youth Training Program



COMMUNITY AND ECONOMIC DEVELOPMENT INITIATIVES

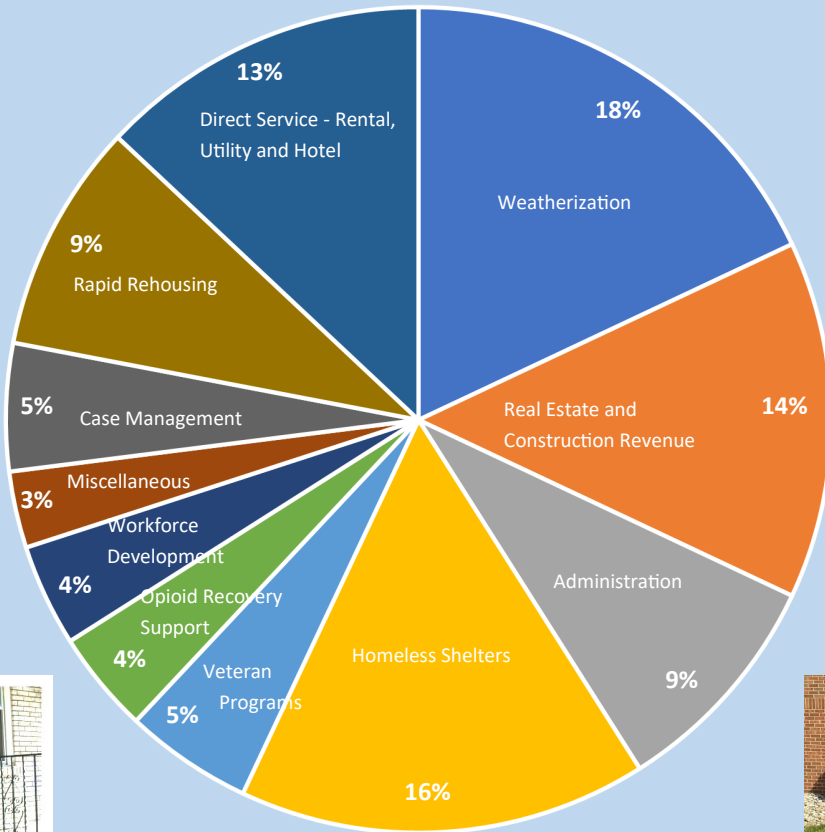
CAADC engages in community and economic development activities to strengthen our community and to mobilize resources.

- Real Estate Partnerships consisting of over 250 rental units.
- Operation of the Delaware County Construction Company which generates revenue to support our Social Service activities.
- Commercial Properties
- Partnerships with utility companies including AQUA, PECO and DELCORA.
- Lead and Healthy Homes Program
- Holiday Toy Drive and Thanksgiving Donations
- Life Center Meal Program
- Volunteer Income Tax Assistance Sites

FINANCIAL OVERVIEW

Community Action Agency of Delaware County, Inc. effectively and efficiently utilizes available resources to support our community and to help our residents achieve economic stability. CAADC strategically allocates these resources based on the needs of our communities and its residents.

Resources Percentages



Financial Position

Community Action Agency	\$20,176,110
Cobbs Creek Housing Services	\$1,079,227
Wesley House Comm. Corp.	<u>\$2,498,381</u>
	\$23,753,718



Thank You!



THANK YOU TO EVERYONE FROM THE COMMUNITY THAT SUPPORTED
COMMUNITY ACTION AGENCY OF DELAWARE COUNTY, INC.
THROUGHOUT THE YEAR AND MADE ALL THESE RESULTS POSSIBLE INCLUDING:

FEDERAL, STATE AND LOCAL GOVERNMENTS
CHURCHES AND FAITH-BASED ORGANIZATIONS
CORPORATIONS, BANKS AND LOCAL BUSINESSES
FOUNDATIONS

COLLEGES, HIGH SCHOOLS AND ELEMENTARY SCHOOLS
VOLUNTEERS INCLUDING THE COMMUNITY OUTREACH PROJECT
INDIVIDUAL DONORS
AND OUR BOARD OF DIRECTORS

amazing

We Appreciate YOU!





CAADC
 Community Action Agency of Delaware County, Inc.
Since 1979

PROUDLY SUPPORTING AND PARTNERING
 WITH OUR COMMUNITY
 IN SO MANY DIFFERENT WAYS

